

UNION SQUARE HOSPITALITY GROUP

Mitch Cynamon
Initiate Care

Monday, March 05, 2012

Dear Mitch,

I am writing to thank you for the excellent training you have provided our company in CPR and First Aid. You have always been expertly prepared, with all the necessary equipment and collateral materials and have provided up to date and clear training for our front of house and back of house managers.

On the rare occasion that a guest or employee is in need of emergency medical treatment, the training has contributed to better care for the afflicted individual and much less business disruption. Due to the confidence that is a direct result of your training, these safety courses are excellent skills for restaurant managers to possess.

In addition, the trainings themselves have provided outstanding team building opportunities for our operations as they work together to respond correctly to hypothetical situations. Our managers have agreed that the time spent in your trainings is time well spent and helps them face the challenge of an injured or ill guest with much more confidence.

Your experience in the hospitality industry is clearly an important ingredient that allows you to mold safety training specifically to concerns and situations that are relevant to the hospitality industry.

Sincerely,



Paul Bolles-Beaven
Senior Managing Partner